



**ALLEN
HOSPITAL**
IOWA HEALTH SYSTEM

Occupational Health



TAKING CARE OF
your
BUSINESS

May 2009

H1N1 INFLUENZA (SWINE FLU) MICROSITE

Be the source of reliable information about the H1N1 influenza (swine flu). Allen Occupational Health along with Staywell Communications is offering the H1N1 Influenza Center at www.allenocchealth.com. Click on the [H1N1 Link](#) on the home page.

The microsite compiles real-time news and information feeds from international and U.S. federal sources including the Centers for Disease Control and Prevention (CDC), along with video and government resource links.

The microsite features:

- Pandemic Alert Level status (not real-time)
- U.S. map of confirmed cases (link to real-time map)
- Family, workplace, community and other preparedness planning information
- CDC news feed (real-time, on-page refresh)
- CDC Twitter feed (real-time, on-page refresh)
- CDC video feed (real-time, on-page refresh)
- H1N1 overview video from the CDC
- Links to 9 national/international organizations currently tracking H1N1

We hope you will access this website to assist you in staying up-to-date with the latest news and information regarding H1N1.

Allen Occupational Health at Prairie Medical Park in Cedar Falls Expands Hours



Allen Occupational Health, at Prairie Medical Park in Cedar Falls, is extending business hours to accommodate the needs of businesses within the Cedar Valley. The clinic will continue to provide a full range of occupational health care services, such as; worker injury treatment, post-offer and surveillance physicals, and drug testing. The clinic will operate from 8:00am to 4:30pm, Monday thru Friday with after hour

services provided until 8pm at Prairie Medical Park Urgent Care located adjacent to the Occupational Health clinic.

Upcoming Events

Occupational Hearing Conservationist Course May 14, 15, and 16

Please visit www.allenocchealth.com for more information and registration materials.

Training Certification for Drug-Free Workplaces

2 hr. Initial Training - \$34 per person

- June 17, 8-10 a.m. Medical Staff Classroom
- Aug 13, 1-3 p.m. Medical Staff Classroom
- Oct 15, 8-10 a.m. Medical Staff Classroom
- Nov 12, 8-10 a.m. Medical Staff Classroom

1 hr. Annual Training - \$22 per person

- June 16, 8-9 a.m. Medical Staff Classroom
- Aug 11, 1-2 p.m. Medical Staff Classroom
- Oct 16, 8-9 a.m. Medical Staff Classroom
- Nov 13, 8-9 a.m. Medical Staff Classroom

Group Classes

With eight or more individuals, classes can be done onsite (at your business or ours). Discount rates are available for classes exceeding 10 employees.

To Register visit:

www.allenocchealth.com or email call Christina Johari at 319-235-5043

All registration information for classes can be found on the lower right hand corner of our Allen Occ Health's website home page at www.allenocchealth.com

Director's Update, By Toni Pint-Burke, SPHR Red Flag Rules to Change Patient Registration Procedures

The Federal Trade Commission has established criteria by which hospitals and clinics will be required to identify "red flags" that might indicate identity theft. This is known as the Identity Theft Red Flags and Notices of Address Discrepancy Program. As of Friday May 1st, the FTC did postpone implementation of this procedure to August 1st, 2009. However, Allen implemented this procedure May 1st as original guidelines required. We will utilize the criteria to ensure that the information we gather on the patients we serve, your employees, will be protected from identity theft.

Allen Hospital and Allen Occupational Health Department has been working with other Iowa Health System affiliates and our corporate Legal Department to prepare for this implementation.

How will this impact your employees?

- When your employee is seen at Allen Occupational Health or at Allen Hospital, they will be asked to provide a photo identification. That photo identification will be copied and maintained for future reference. Patients may be asked to provide a photo identification on multiple visits, so it is important that they bring one to every appointment
- "Legal" names will be used to identify patients. When making an appointment for one of your employees, please provide us with the employee's "legal" name. You are welcome to give us a "preferred" name as well.
- At each visit, we will ask your employee to verify the demographic information we have on file, including their address, phone number, date of birth, and social security number.

We welcome your questions about this Program. As always, we are committed to providing quality care and services in a timely manner.

Upcoming Holidays

The Allen Occupational Health Department will be closed Monday, May 25, for Memorial Day, and Friday, July 3, for the July 4 holiday weekend. Services will be provided by Urgent Care and Emergency Departments. Watch the upcoming newsletters for Urgent Care hours.

Fee Schedule Update

The Allen Occupational Health Fee Schedule will be updated June 1. Services provided by the hospital, such as lab and radiology, are priced according to the hospital fee schedule and are updated according to the hospital Finance Department schedule. Please contact either myself or Natalie Kracht if you have any questions about particular fees. Pricing details will be available May 1st.

Nurses' Week 2009 (May 6—12) gives us an opportunity to pause and reflect on the tremendous dedication of each of our nurses at Allen Occupational Health, and our common goal of providing excellent care. This year, in particular, there have been added stresses and concerns on all of our minds. Yet, our nursing staff has continued their high-level of professionalism and unparalleled standards of care.

What makes us special is not our size, but our approach. Our patients are not mere numbers; they are someone's father, mother, grandparent, child, neighbor, friend, AND YOUR valuable employee. We work together with our patients', their families, and you as their employer to create a cohesive team, dedicated to getting them back to work safely and quickly. We do not provide cookie-cutter style care, but instead offer individualized care appropriate for each patient. Our careers are not dedicated to building tangible things, but to restoring and strengthening people.

Please help us in honoring our nurses this week by sending them an email or quick note to show them how much you appreciate them. All correspondence can be sent to krachtna@ihs.org. All messages will be forwarded to our nursing team.

AllenCARE - Best Outcomes for Every Patient, Every Time

Allen Memorial Hospital's New Vision Statement is not just a series of words. It is not just a fad for all employees to memorize, be quizzed on, and then long forgotten. Allen's new Vision serves as the roadmap, enlightening Associates to keep quality, customer service and excellence at the fore-front.

This Vision assists our Associates in developing a Continuous Improvement mindset and cultural transformations imperative to making our Vision just that... a Vision.

Allen Occupational Health serves to please our patients and client companies. We strive to provide the best care with quality outcomes. This Vision can only be met if we continue to serve your needs. Communication plays a vital role in this effort.

That is why our team of experts are available at any time to discuss any issues, questions or concerns you may have. Please feel free to call Natalie Kracht at 319-266-3842 ext. 302 to arrange a time to meet with our staff. Helping you, helps us strive for our goal... AllenCARE - Best Outcomes For Every Patient, Every Time.